



Bharat Aluminium Company Limited

QUALITY POLICY

POLICY No.- BALCO/POLICY/QUALITY/11

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We at Balco shall strive to delight our customers by offering world-class products and services. Aligned with our vision and missions, we are committed to drive long term value via continuous improvement in all aspects of business through Quality Framework, Digitalization and Automation as well as foster a "Culture of Quality" in the organization.

We are committed to delivering our business objectives through systematic implementations and periodical review of quality management systems aligned with world class practices. BALCO strives to achieve the same through following strategic interventions in focus:

- Invest in efforts to upgrade the knowledge and skills of the employees and business partners to foster a Robust Quality Culture and empower people to take independent decisions.
- Enable our stakeholders so that they can rely on our products to consistently meet their specifications and requirements.
- Take personal ownership to ensure our work always meets stakeholders' requirements.
- Operate at the highest ethical standards to meet or exceed all applicable regulatory requirements.
- Establish Continual Improvement in all aspects of business in a sustainable, inclusive and integrated manner through standardization, benchmarking, and certification.

RAJESH KUMAR SINGH

CEO & WTD BALCO